

HOW TO DO BUSINESS WITH TRANSAMERICA

Submission:

- All new business applications should be faxed directly to Transamerica at 1-866-297-3607-535-1325.
- Use the attached new business transmittal.

Checking Case Status:

- Agents are REQUIRED to register on line at www.agentnetinfo.com to track all case updates and status.
- All requirements should be sent directly to Transamerica via fax at 866-297-3607 or email at newbusinesscallcenter@aegonusa.com
- Agents can also call a member of the underwriting department at 877-454-4768.
- Be sure to include the client name and policy number in all correspondence. Please allow 24 hours for a response.

How to submit monies to TFM:

Monies should be mailed directly to TRANSAMERICA at:

**TRANSAMERICA
4333 Edgewood Road, NE
Cedar Rapids, IA 52499
Attention: Policy Issue/ Underwriting**

Commissions:

- For all questions regarding commissions, please contact Transamerica directly at 877-454-4768

Illustrations and Marketing Support:

- Please contact your immediate up line or Marketing Representative.
- Agents contracted directly with Shoreline Financial Group can call a member of the agent services team at 1-203-453-1966
- Please call 877-454-4768 ext. 7833 for software support.