



Directory

Agent Onboarding, Maintenance, Supplies and Market Support

Phone: (833) 504-0336

Hours:

Mon - Fri: 8:00 AM - 5:00 PM CST

New Business

Phone: (833) 504-0336

Hours:

M-F 7:30 AM-7:00 PM CST

Fax: (833) 380-2777

(only for applications using EFT)

Make all checks payable to
Tier One
Insurance Company

Mail new apps paying by check to:

Tier One Insurance Company
P.O. Box 14399
Lexington, KY 40512-9700

Case Management

Hours:

M-F 7:30 AM-5:00 PM CST

Fax: (855) 447-0391

Policyholder Services

Hours:

M-F 8:00 AM-5:00 PM CST
(agents)

M-F 7:00 AM-7:00 PM CST
(policyholders)

Medicare Supplement

Phone: (833) 504-0336 (agents)

Phone: (833) 504-0336 (policyholders)

Fax: (855) 291-0553

Final Expense

Phone: (833) 504-0336 (agents)

Phone: (833) 504-0336 (policyholders)

Fax: (833) 526-0523

Make check payable to the
appropriate
underwriting company
Reference policyholder name
and policy number on all
checks and correspondence

Mailing Address for RENEWAL PREMIUMS ONLY

Medicare Supplement/Final Expense

Tier One Insurance Company
PO Box 14863
Lexington, Ky 40512-4863

Claims

Hours:

M-F 7:00 AM-5:00 PM CST

Medicare Supplement

Phone: (833) 504-0336 (agents)

Phone: (833) 504-0336 (policyholders)

Fax: (859) 280-1262

Tier One Insurance Company
PO Box 14863
Lexington, KY 40512-4863

Final Expense

Phone: (833) 504-0336 (agents)

Phone: (833) 504-0336 (policyholders)

Fax: (833) 526-0523

Tier One Insurance Company
P.O. Box 1863
Brownwood, TX 76804
