



## Member directory

### Agent Onboarding, Maintenance, Supplies and Market Support

**Phone:** (833) 504-0334

Hours:

Mon -Thu: 7:30 AM-4:00 PM CST

Fri: 7:30 AM - 11:00 AM CST

---

### New Business

**Phone:** (833) 504-0334

Hours:

M-F 7:30 AM-7:00 PM CST

**Fax:** (833) 380-2777

(only for applications using EFT)

Make all checks payable to  
The American Home Life  
Insurance Company

### Mail new apps paying by check to:

The American Home Life Insurance Company  
P.O. Box 14399  
Lexington, KY 40512-9700

---

### Case Management

Hours:

M-F 7:30 AM-5:00 PM CST

**Fax:** (855) 447-0391

---

### Policyholder Services

Hours:

M-F 8:00 AM-5:00 PM CST  
(agents)

M-F 7:00 AM-7:00 PM CST  
(policyholders)

### Medicare Supplement

**Phone:** (833) 504-0334 (agents)

**Phone:** (833) 504-0334 (policyholders)

**Fax:** (855) 291-0553

### Final Expense

**Phone:** (800) 259-0468 (agents)

**Phone:** (800) 259-0468 (policyholders)

**Fax:** (833) 526-0522

---

Make check payable to the  
appropriate  
underwriting company  
Reference policyholder name  
and policy number on all  
checks and correspondence

### Mailing Address for RENEWAL PREMIUMS ONLY

### Medicare Supplement/Final Expense

The American Home Life Insurance Company  
PO Box 14109  
Lexington, KY 40512-4109

---

### Claims

Hours:

M-F 7:00 AM-5:00 PM CST

### Medicare Supplement

**Phone:** (833) 504-0334 (agents)

**Phone:** (833) 504-0334 (policyholders)

**Fax:** (859) 280-3617

### Final Expense

**Phone:** (800) 259-0468 (agents)

**Phone:** (800) 259-0468 (policyholders)

**Fax:** (833) 526-0522

The American Home Life Insurance Company  
PO Box 14109  
Lexington, KY 40512-4109

The American Home Life Insurance Company  
PO Box 534  
Brownwood, TX 76804